

**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service
Subcommittee Meeting**

Agenda

**October 10, 2011
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II, Conf. Room 1D
9192 Topaz Way
San Diego, CA 92123
(858) 292-6300**

Agenda Item	
1.	Non-Agenda public comment*
2.	Approval of Minutes of July 11, 2011
3.	Advanced Water Purification Metrics Update
4.	FY11 Annual Report development planning discussion
5.	Potential future Agenda items
5.	Subcommittee Member Comments
6.	Adjournment

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6305.